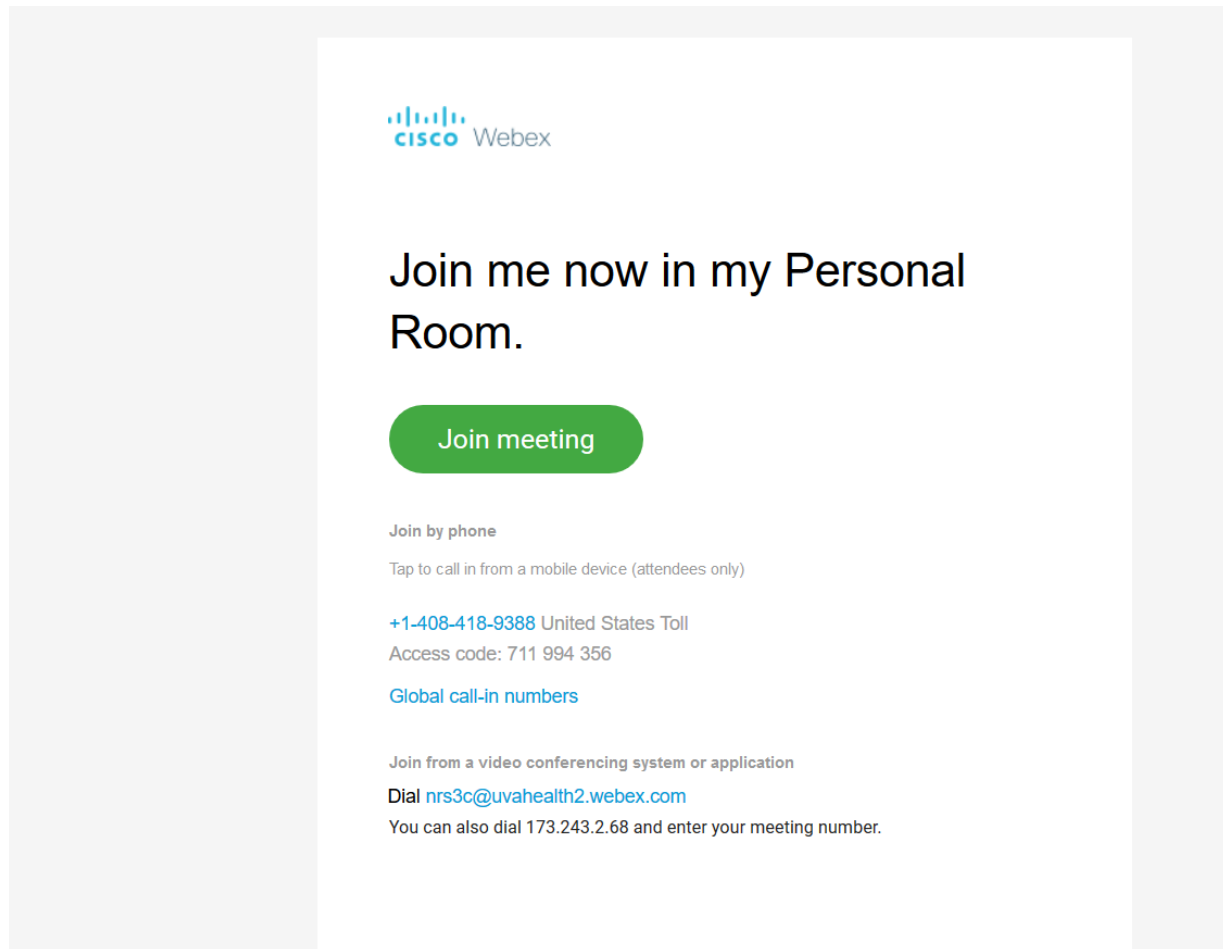


Instructions for Cisco Webex Telemedicine Meetings for Students on a Laptop Computer with a Camera

1. When your appointment is made, please provide your email address and phone number.
2. Please have your email open shortly before your appointment time.
3. You will receive an email invitation from your health care provider at or shortly before your appointment time.
4. You should receive the following email below:



5. Click on Join meeting.
6. Another window will open and click the green "Join meeting" again.
7. Make sure your audio and video are on and you should be set.
8. If you and your provider are having significant technical issues, the visit may have to be conducted by phone only; please make sure your phone accepts blocked calls.

(see back)

Instructions for Cisco Webex Telemedicine Meetings for Students on a Smart Device

1. If you plan on using a smart device such as an iPhone or iPad, download the Cisco Webex Meetings app before the visit.
2. Open the email invitation sent to you by your provider on the smart device you will be using
3. Enter your display name and your email address.
4. Allow access to your microphone and your camera.
5. Click the green “Join” button.

Telemedicine/Phone Medicine Tips

1. As this is a virtual medical visit, please be ready to conduct the meeting in a quiet private space, if possible.
2. Kindly avoid multitasking on your computer during your appointment.
3. Please make sure your phone will accept blocked calls in case your provider needs to call you due to technical issues.
4. Please make sure your phone ringer is not on silent as your provider may need to call you.